



THE PROPERTY

El Dorado Royale a Spa Resort by Karisma has been recognized as the only Gourmet Inclusive in North America to receive the prestigious AAA Four Diamond Award since 2007. Voted one of Conde Nast traveler's Top 100 Hotels in the world, El Dorado Royale, a Spa Resort, by Karisma is Mexico's premier adults-only, beachfront resort where couples, wedding parties and honeymooners savor a Gourmet Inclusive experience, a vacation that fosters togetherness. Luxuriously romantic, stretching on a secluded beach, the resort provides indulgences from gourmet cuisine, luxury swim-up suites, to a lush health club and personalize concierge service. Situated in the center of the Riviera Maya, facing the beautiful Mexican coast. 25 minutes south of Cancun International Airport, 15 minutes north of Playa del Carmen, only 10 minutes out from "Mayakoba championship" golf course, 25 minutes away from the "Playacar Golf Club", 5 minutes south from Puerto Morelos and 35 minutes south of downtown Cancun.

ACCOMMODATIONS

The El Dorado Royale, A Spa Resort features 478 luxuriously decorated Suites in 7 categories. All accommodations are provided with: marble bathroom, separate toilet, indoor Jacuzzi for 2, air conditioning, ceiling fan, night table, radio/alarm clock, bathrobes, safety deposit box, hair dryer, cable TV, amenity kit, iron & ironing board, weight scale, terrace with a table and 2 chairs, hammocks (upon request), daily stocked minibar with beer, water, soft drinks, coffee maker and turn down service.

LUXURY JACUZZI JR SUITE

These newly renovated suites surrounded by lavish garden views, are decorated with inspirational Mexican culture. Featuring authentic dark wood furniture with king or two queen beds, each suite has contemporary bathrooms equipped with luxury Jacuzzi, double sinks and our signature amenities, creating an overall relaxing and romantic atmosphere.

Maximum occupancy: 3 guests

Size: 599 square feet/ 55.65 square meters

BEACH FRONT JACUZZI JUNIOR SUITE

These newly renovated suites are decorated with inspirational Mexican culture located a few steps from the beach and close to a pool & natural salt pool. Featuring authentic dark wood furniture with king bed, each suite has contemporary bathrooms equipped with luxury Jacuzzi, double sinks and our signature amenities, creating an overall relaxing and romantic atmosphere.

Maximum occupancy: 2 guests

Size: 590 square feet/ 54.81 square meters

SWIM UP JACUZZI JR. SUITE

They offer a convenient access to a lazy river from your terrace or access to a tropical garden followed by the lazy river, these suites are decorated with inspirational Mexican culture. Featuring authentic dark wood furniture with king bed or two queen beds, each suite has contemporary bathrooms equipped with luxury Jacuzzi, double sinks and our signature amenities, creating an overall relaxing and romantic atmosphere. Located from villa 1 to 5 and from villa 40 to 44.

Maximum occupancy: 3 guests

Size: 590 square feet/54.81 square meters

BEACH FRONT HONEYMOON SUITE

These suites feature elegance, charm and full of romance with an amazing breeze of the Caribbean, great to lose yourself in a moment and enjoy our paradise. Includes authentic dark wood furniture with king bed, each suite has contemporary bathrooms equipped with luxury Jacuzzi, double sinks and our signature amenities, creating an overall relaxing and romantic atmosphere. Premium services included: Personalized check-in, upgraded in-room amenities, champagne and fruit platter upon arrival, additional pillow menu, in-room

aromatherapy menu, premium room service, Personal Concierge, exclusive pool and beach butler service. Includes Honeymoon and Anniversary package, min 3 night stay and to travel within 30 days of wedding date.

Maximum occupancy: 2 guests

Size: 590 square feet/ 54.81 square meters

ROYAL SUITE

Room carefully decorated, updated and designed to relax and enjoy, with DVD-player, connoisseur cabinet with four different selected spirits to delight, upgraded minibar. Welcome amenities (fruit basket, bottle of champagne and house wine), daily turn down service Butler/concierge service available supporting guest needs, aromatherapy and pillow menu to choose, dinner reservations, movie selection menu. All rooms feature lovely wooden furniture including king size bed only. Within the hotel facilities: Vonage internet phone, E-lounge and beach candle light dinner once during their stay. Located from villa 51 to 55 on second and third floor.

Maximum occupancy: 2 guests

Size: 590 square feet/54.81 square meters

ROYAL SWIM UP SUITES

With a convenient direct access to a lazy river from your terrace, these suites are decorated with inspirational Mexican culture. Featuring authentic dark wood furniture with king bed, each suite has contemporary bathrooms equipped with luxury Jacuzzi, double sinks and our signature amenities, creating an overall relaxing and romantic atmosphere. Included is a connoisseur cabinet with a variety of premium spirits, upgraded minibar, premium welcome amenities and complimentary internet access. Enjoy your private e-lounge and Butler/concierge service offering a wide array of services including personal dinner reservations, a selection of sports activities and an individual butler phone. Located from villa 51 to 55 on the ground floor.

Maximum occupancy: 2 guests

Size: 590 square feet/54.81 square meters

CONNOISSEUR TWO BEDROOM SUITE

Palatial in size at 3,584 square feet, and elegant by design, each suite features master and guest bedrooms, fine Italian linens, expansive marble bathrooms, a living room and dining room, and a bar stocked with premium liquors, wines, juices, and gourmet snacks. Outdoor living is just as extravagant, with a pool and Jacuzzi® surrounded by your own private patio complete with chaise lounges and a hammock. Your personal Butler is on hand to schedule private in-suite dinners and provide service that is attentive yet unobtrusive.

Maximum occupancy: 6 guests

Size: 3,584.50 square feet/333 square meters

GOURMET INCLUSIVE® RESTAURANTS

The exquisite restaurants and bars of El Dorado Royale epitomize the excellent quality and customized service that forms our Gourmet Inclusive vacation experience.

COCOTAL – International Cuisine

Guests can choose from a welcoming lavish food display for breakfast featuring cooking stations, mouthwatering dishes and irresistible home-baked bread. For dinner guests appetites are met with enjoyable tastes from all over the world served a la carte. Cocotal offers something for everyone in an elegant air conditioned atmosphere.

Continental breakfast: 6:30am – 7:00am

International breakfast: 7:00am – 11:00am

A la Carte Gourmet Dinner: 5:30pm–10:00pm

D'ITALIA – Contemporary Italian Cuisine

Finest Italian cuisine and memorable dining experience by offering three essential must-haves; superior food-quality, an elegantly charming ambiance, and staff-members that make you feel home.

A la Carte Dinner: 5:30pm – 10.00pm.

LA ISLA

Open air palapa serving a la carte International Cuisine with a special focus on Mediterranean cuisine at dinner.

Breakfast 7.00am-11.30am

Lunch 12.30pm-3.30pm.

Dinner 6.00pm–10.00pm

JOJO'S - Caribbean Seaside Grill

At Jojo's the guest will be able to enjoy the fresh Seafood Gourmet dishes with a spectacular view of the Caribbean in a casual ambiance from: **11.00am -6.00pm for lunch.** The perfect place at night to delight yourself with the ocean breeze while savoring dinner **6.00pm-10.00pm.**

FUENTES - Culinary Theatre

Come and enjoy one of the world's most avant-garde concepts in culinary entertainment. Open kitchen with full cooking show of iron chef level. A one-of-a-kind Culinary Theater with gourmet acts hosted and performed by our Chef and Sommelier designed to satisfy both, your appetite and your curiosity.

Our Creative Chef, will take you on a journey filled with exquisite aromas, colors, textures, contrasts and flavors, and the finest selection of ingredients from our greenhouse. Our Sommelier, guides you through the magic behind the subtle art of pairing to make this epicurean journey an absolutely memorable Gourmet Inclusive® Experience.

Only one daily sitting* starting with a welcome cocktail at 7:00pm, followed by the dinner & show at 7:30pm.

*Reservations are required. Closed on Tuesdays.

RINCON MEXICANO - Mexican author's Cuisine

Welcome to the real Mexico, the perfect place to experience during lunch time the authentic Mexican "street food" while you enjoy our relaxed ambiance with stunning garden views. During dinner, delight your senses with our exclusive "Mexican author's Cuisine" in a pleasant and casual atmosphere.

Dinner 6:00pm–10:00pm

SPOT

Start your day in paradise, merging into the jungle, in a stress-free scene; have a mouthwatering gourmet breakfast & lunch.

Breakfast 7:00am-11:00am

Lunch 12:00-15:00

KAMPAL- Pacific Rim

Kampal not only has its own sushi menu, but also is creatively decorated with Buddha statues and other eye-catching oriental designs.

Lunch: 12:30pm – 5:00pm

Dinner: 6:00pm – 10:00pm

D'ITALIA CASITAS - Contemporary Italian Cuisine

Authentic Italian Cuisine in a Luxury Beachfront setting that offers traditional dishes, along with creations from our International Chefs.

Dinner 6.00pm – 10.00pm

SANTA FE GRILL

American cuisine with a Mexican Spirit

In the midst of décor reminiscent of the old New Mexico missions, Santa Fe Grill is an innovative proposal catering unique flavors on coal oven-cooked dishes and presentations ideal for sharing. It is, no doubt, a memorable experience of our guest, recommended to enjoy at sunset, due to its spectacular view of the sun setting over the surrounding mangrove.

Breakfast 7:00am – 11.00am

Dinner 6:00pm – 10:00pm

All Restaurants operate on select schedules

A maximum of 6 people per table is allowed; for groups with more than 6 people, restrictions may apply.

To enhance our unique dining experience, please comply with the following casual elegant dress code in all



gourmet restaurants. Ladies: Capri pants, Dresses, Skirts, Long Pants, Shoes, Dress Sandals. Gentlemen: Formal Bermuda shorts, Long Pants, Collared shirts, Casual shoes or dress sandals.

GOURMET CORNERS

LA CABAÑA PIZZERIA

Wood burning oven pizzas served to order, and a selection of Angus burgers, gourmet bites among other succulent Mexican "botana" preparations.

Open from 11:00am – 5:00pm

HEALTH BAR:

Serving fresh fruit, juices, whole wheat sandwiches and smoothies.

Open from 8:00am – 4:00pm.

LAS OLAS

Serving delicious salads and sandwiches

Open from 12:00pm – 4:00pm

24 HOURS ROOM SERVICE available for all room categories. Restrictions apply during rainy days.

KICK - Flip flop less midday grill

Ocean front, in a laid back atmosphere you can enjoy delicious preparations from the grill as well as typical Mexican specialties together with an ice-cold beer or other beverage of your liking.

Lunch 11:00am – 04:00pm

GOURMET INCLUSIVE BARS

El Dorado Royale offers its guest with a multitude of bars, each with its own unique ambiance

MARTINIS LOBBY BAR 09.00am- 2.00am

Sip Martinis at the sophisticated-chic Martini Bar which offers a variety of premium vodkas from around the world. Serving premium brands beverage selection.

BAR LAS GUACAMAYAS - 5.00pm - 2.00am

Relax on one of the swinging chairs while savoring a cold drink. Choose between a great variety of beverages (cold Mexican beers, cheladas, exotic cocktails or aged tequila) with live music.

SWIM UP BAR LA ISLA 9.00am – 5.00pm

Swim up bar located at La Isla Swimming Pool.

SWIM UP BAR LAS FUENTES 9.00am – 5.00pm

Swim up bar located at Las Fuentes Swimming Pool

JOJO'S BEACH BAR 9.00am – 2.00am

Located on the beach with spectacular views of the ocean

BELLINIS BAR 6.00 -10.00pm

Enjoy from our variety of Bellini's in a contemporary lounge ambiance.

GAVIOTAS SEASHORE BAR 9:00am – 11.00pm

Located in front of Kampai restaurant

SWIM UP BAR TUCANES 9.00am - 5.00pm

SPOT

Located in a corner, surrounded by our tropical bushes. Get caught enjoying the sun, the breeze and feast on our lavish food display and premium beverage service.

7:00am-11:00am

GOURMET INCLUSIVE PACKAGE FEATURES

- ❖ Accommodations as selected.
- ❖ Welcome glass of Sparkling wine and refreshing towel.
- ❖ Wireless Internet available.
- ❖ All Gourmet meals and specialty bites
- ❖ Alcoholic and non-alcoholic beverages from a selection of domestic and international premium brands.

- ❖ Minibar with beer, water, soft drinks stocked once a day.
- ❖ Valet parking service
- ❖ Daily and nightly activity program with live music & shows.
- ❖ Bicycles provided to ride around the premises.
- ❖ Non-motorized water sports: kayak and snorkeling gear.
- ❖ Scuba clinics in the pool.
- ❖ Hospitality Desk
- ❖ 6 swimming pools, one of them is a natural salt-water pool.
- ❖ 2 hard surface lighted tennis courts. Rackets and balls provided free of charge. *Restrictions apply to be used at night.*
- ❖ Complimentary Shuttle to Cancun and Playa del Carmen. *Reservations required.*
- ❖ Personal Concierge Service from 8 am to 5 pm
- ❖ Fitness center, Sauna and Steam Room
- ❖ 24 hour room service. *Restrictions apply on rainy days*
- ❖ Taxes and gratuities
- ❖ Unlimited free International Calls. Includes cell phones and land lines outside of Mexico.

OTHER FACILITIES AND SERVICES (NOT INCLUDED IN THE PACKAGE)

- ❖ Scuba diving trips, certificates, rental equipment and deep-sea fishing.
- ❖ Gift Shop & Photo Shop
- ❖ Car rental.
- ❖ Business center
- ❖ Wave runners & parasailing
- ❖ Candle light dinner from 6:00 pm to 10:00 pm
- ❖ International wine selection.
- ❖ Laundry service.
- ❖ Money Exchange.
- ❖ Medical services available 24 hours.
- ❖ Special wedding, honeymoon and anniversary packages.
- ❖ Tennis Lessons, Group Clinics, Private Lessons & More
- ❖ Optional In Room Amenities & Packages (online store)
- ❖ ATM –USD only.
- ❖ Coffee Shop "We proudly serve Starbucks®"

NAAY SPA ROYALE (7AM – 9PM)

The Spa at El Dorado Royale, located in the center of the property, offers an assortment of treatments for the body and soul. Spa Royale was created with the same concept as the rest of the resort which is "rest, relaxation and romance". Use of the Spa facilities includes the fitness room, sauna and steam room. The Spa also offers facials, special body treatments and Beauty salon.

NAAY SPA CASITAS (7AM – 9PM)

The 20,000-sq-ft., Mexican-themed spa welcomes both El Dorado Royale guests and El Dorado Casitas Royale guests to experience an impressive menu of traditional and alternative spa therapies. Designed to sooth the senses, the luxurious spa facility includes a water journey pool, sauna, steam room, showers, spa treatment rooms, fitness center, boutique spa shop, bridal suites, event space and full-service salon. The new Casitas Spa incorporates elements of the Gourmet Inclusive philosophy with its unique services and alternative therapies inspired by native Mexico introducing new Temazcal rituals.

The Delicious Chocolate therapy invites guests to experience chocolate with no remorse. This sensual treatment is rich in minerals and smooth, nourishing cocoa butter.

In addition to these spa treatments, Casitas Spa offers more traditional favorites such as scrubs, body wraps, special treatments, facials, manicures, pedicures and full-service beauty salon services

BONANZA RANCH

Horseback Riding Stables within the premises, and Proud Recipients of "Trip Advisor's Certificate of Excellence 2013 & 2014" offers exciting and unique way to get in touch of the true nature of the Mayan Riviera with its two hour guided tour along jungle trails including the experience to encounter one of the marvels of the Yucatan Peninsula: The Mayan Cenotes, commonly known as sinkholes where you can jump for a refreshing dip. Healthy, well trained horses appropriate for people with little or no experience at horseback riding. Semi-private tours consist of groups up to 12 riders, ensuring that everyone receives personal attention from friendly, knowledgeable guides.

WEDDINGS

We are the wedding specialist in the Riviera Maya, with on-site professional coordinator we are fully equipped to take the challenges of planning a wedding celebration and turn them into the joyous occasion that it should be. Beautiful and unique ceremony locations, including a beach front chapel. Our distinguished service was created to enhance the experience and allow the bride, groom, family and friends to have not just a day celebration, but a lifetime of memories.

Contact: weddings@karismahotels.com

GROUPS

Spaces available for your next meeting or incentive trip. The discover boundless beauty of the reef-lined beaches to the classic elegance of our grand ballroom or unique function spaces. State-of-the-art facilities and the personalized service of our expert event team guarantee your guests a memorable experience. Also exclusive receptions, dinners and cocktails.

Contact: groups@karismahotels.com

GREENHOUSE

The resort's 75,670.21 -square-foot greenhouse facility now provides produce not only for El Dorado Royale, but also for Karisma Hotels: El Dorado Spa Resorts, Generations Resorts and Azul Hotels throughout the region. The expansive greenhouse—the first resort greenhouse in the region—celebrated its first harvest in August 2009 produces a variety of organic vegetables and herbs, including cucumbers, bell peppers, chilies, basil, cilantro, and mint.

The fertilization process is made through a hydroponic system. The Products that are used for fumigation are from certified organic origins, these come from plants, leaves & seeds.

Tours depart from the main lobby, several days a week.

***Our Resort is not recommended for physically Challenged Guests ***

All Information contained in this document is subject to change without prior notice