



THE PROPERTY

El Dorado Seaside Suites by Karisma, is expanding to a new adults-only world surrounded by crystal blue water with a taste of luxury modern styling, romantic settings, and full relaxation in paradise, perfect for an intimate escape. The resort retains that hideaway feel, with its whitewashed buildings tucked amid swaying palms trees facing a sugary sand beach. Our El Dorado Seaside Suites comprises two sections: the **Palms section** and the **Infinity section** – one property, two experiences. Just minutes away, there are opportunities to discover one of the largest reefs in the Riviera Maya, archeological destinations as well as Eco Parks, natural Cenotes, sandy beaches and Mayan culture; 90 mins from Cancun International Airport and only a short drive away from Playa del Carmen and Tulum.

ACCOMMODATIONS

The 574 luxurious suites are elegant and bright, divided into eight categories which offers all comforts and amenities required for a pleasant and intimate haven. Suites feature oversized balcony or terrace, king sized bed, Jacuzzi for two, smart TV, air conditioning, ceiling fan and iPod docking station. Additional room comforts include marble bathrooms with double sinks, separate glass-enclosed shower, separated WC, hair dryer, weight scales, slippers and bathrobes, safety deposit box, iron and ironing board, coffee maker, telephone, a vanity mirror and ample closet space. In-room mini fridge customizable with beverage choices and savory snacks and turndown service upon request.

ROOMS CATEGORIES AVAILABLE FOR USA, CAN, MEXICO, LATIN AMERICA

OCEANFRONT SWIM UP JACUZZI SUITES – located in the *Infinity* section

Elegant interiors make these suites a pleasant and intimate haven, ideal to spend quality time with your soul mate. They are full of comfort and style, offering a master bedroom, a round sofa for two that swivels 360 degrees to enjoy the wonderful views. It features sumptuous décor opening to a furnished balcony, a panoramic view of the blue ocean from the private balcony with direct access to a swimming pool.

Located on second to fifth floor with either one king size bed or two double beds (limited rooms). Connecting rooms are available. Located at *Infinity* section

Max Occupancy: 3 Adults (only in room with double beds)

Room size: 581.3 Ft² / 54Mt²
Terrace size: 111.9 Ft² / 10.4Mt²

OCEANFRONT POOL SWIM UP JACUZZI SUITES – located in the *Infinity* section

Created to pamper the guests and make them feel at home. They have a private and comfortable design, inspiring moments of full relaxation in these luxurious suites including a round sofa for two that swivels 360 degrees to enjoy the sunlight coming through the glass sliding door.

Take in the spectacular Caribbean view, step outside to feel the sunrise and dive into an inspiring pool right in front of the large balcony. Enjoy the comfort of swimming directly to a swim up bar and gourmet corner.

These suites have either one king size bed or two double beds (limited rooms). Connecting rooms are available. Located at *Infinity* section

Max Occupancy: 2 Adults
Room size: 581.3 Ft² / 54Mt² & Terrace size: 111.9 Ft² / 10.4Mt²

OCEANFRONT HONEYMOON JACUZZI SUITES* – located in the *Infinity* section

Elegant interiors make these suites a pleasant and intimate haven, ideal to spend quality time with your soul

mate. They are full of comfort and style, offering a master bedroom, a round sofa for two that swivels 360 degrees to enjoy the wonderful views. It features sumptuous décor opening to a furnished balcony, a panoramic view of the blue ocean from the private balcony with direct access to a swimming pool.

Located on the highest floors in the *Infinity* section, with king size bed and the best views available, including the additional benefits:

- Personal Service of our Romance Maître D
- Private gourmet four course candlelit dinner on the beach
- Romantically decorated suite with rose petals and aroma therapy following private dinner
- Chef's special gourmet breakfast in bed morning after dinner
- Beachfront sky massage 2 X 1 offer
- Chilled bottle of champagne delivered to room upon arrival
- 15% discount on spa services
- Fresh tropical floral arrangement in room
- One night anniversary return stay voucher

Max Occupancy: 2 Adults
Room size: 581.3 Ft² / 54Mt²
Terrace size: 111.9 Ft² / 10.4Mt²
***Minimum of 4 nights stay**

LUXURY JACUZZI SUITES – located in the *Palms* section

These charming decorated suites combine classic décor with contemporary fittings, is well proportioned with naturally lit interiors and a separate living-room area, our striking suites offer an amazing view to the lush gardens and coconut pal trees. Available on second or third floor with either one king size bed. Located at *Palms* section

Max Occupancy: 2 Adults
Room size: 530.5 Ft² / 49.29 Mt²

BEACHFRONT JACUZZI SUITES – located in the *Palms* section

Located in the *Palms* section in the midst of the resort luxurious gardens are an oasis of beautiful interior furnishings complemented with soft décor and style with vivid colors of the Caribbean; all of our suites are located a few steps from the beach, all featuring king-size beds on the first and second floor.

Max Occupancy: 2 Adults
Room size: it varies, from 387.5 Ft² / 36 Mt² to 565.11 Ft² / 52.5 Mt²

SWIM UP JACUZZI JUNIOR SUITES – located in the *Palms* section

Set against the vibrant colors of the resort's well-manicured gardens; enjoy luxury accommodations against the backdrop of your own private furnished terrace with direct access into a lazy river that flows in front of the suite leading to a pool and swim up bar. All featuring king-size beds on the first floor. Located at *Palms* section

Max Occupancy: 2 Adults
Room size: 441.3 Ft² / 41 Mt²

PREMIUM SECTION – located in the *Palms* section

Designed in contemporary Caribbean style, with dark wood accents, all equipped with air conditioning, king size, 32" LCD TV, DVD player, iPod docking station radio/alarm, safety deposit box, minibar restocked once a day with water, sodas, beer, iron and ironing board, coffee and tea maker, telephone, bathrobes, marble bathroom, amenity kit, hair dryer, double sink and vanity mirror and full decoration with frames and pillows from our Mexican designer Pineda Covalin. Located very close to the restaurants, spa and only a few minutes away stroll to the beach.

All Premium suites feature a sitting area, marble table tops and a complete bathroom with a Jacuzzi for two, double sink for him & her, vanity mirror, private furnished

terrace/balcony with 2 wooden chairs and cushioned daybed, Premium pillow menu, Premium aromatherapy menu, DVD lending program with popcorn service and personal concierge service in front of the building. Offering the exclusivity to a private pool area exclusive for Premium guests; with wooden beach beds, a Gourmet corner perfect for noon snacks, swim up bar and pool butler service. Premium suites are located at *Palms* section.

PREMIUM JACUZZI JUNIOR SUITE – located in the *Palms* section

Comfort is stitched into the very fiber of these suites with a spacious design, a cozy sitting area, plush bedding and fine toiletries for your bath or Jacuzzi. These peaceful and modern suites have an inspiring view to the green lush pool. Available on second to fourth floor with all king size bed. Located at *Palms* section

Max Occupancy: 2 Adults
Room size: from 484.3 Ft² / 45Mt² & Terrace size: 107.6 Ft² / 10 Mt²

ROYAL SUITE – located in the *Palms* section

Our Suite offers romance and intimacy, along with many comforts and amenities. Featuring a separate living area, liquor cabinet, walk-in shower, double sinks in the spacious bathroom and an oversized terrace or balcony, all with king size bed. Located at *Palms* section.

Max Occupancy: 2 Adults.
Room size: it varies, from 387.5 Ft² / 36 Mt² to 539.06 Ft² / 50.08 Mt²

ROYAL SWIM UP SUITE – located in the *Palms* section

Guests can step right into a lazy river or a pool that flows in front of their suite. It offers you romance and intimacy along with a big terrace, a day bed and two chairs to enjoy our Caribbean weather. Available on the first floor with all king size bed. Located at *Palms* section

Max Occupancy: 2 Adults.
Room size: it varies, from 441.3 Ft² / 41 Mt² to 592 Ft² / 55 Mt²

FEATURES: Separate living area, walk-in shower, Jacuzzi, and double sinks in the spacious bathroom, King Size bed, Jacuzzi, Safety deposit box, Hair Dryer, Air conditioning, Ceiling fan, Direct dialing telephone, Plasma TV with Satellite service, DVD Player, Coffee Maker, Minibar with beer, water & soft drinks, iron & ironing board, umbrella, digital scale, bathrobes and slippers, cold bottle of sparkling wine upon arrival as well as a welcome fruit basket, complimentary internet access, toiletry amenities, nightly turn down service.

ADDITIONAL SERVICES INCLUDED FOR ROYAL SUITE AND ROYAL SWIM UP SUITE

- Pillow menu & Premium aromatherapy menu.
- In suite Connoisseur Cabinet with Premium liquor
- (Whiskey, Vodka, Tequila & Rum).
- 24hour premium room service menu.
- Butler service
- A private candle light dinner on the beach (minimum
- 7 nights stay)
- Preferred access to restaurants.
- DVD console with available movie library at Butler

PRESIDENTIAL STUDIO – located in the *Palms* section

The romantically designed Presidential studio features a master bedroom, living room with plasma screen, DVD/CD player, DVD menu, in-suite ocean view Jacuzzi for two, Toiletry Amenities and Pillow menu, Premium aromatherapy menu, bathrobes and slippers, turn down



service every night, safety deposit box, telephone, daily stocked minibar, coffee and espresso maker, iPod docking station, 24 hours room service with Premium menu, bottle of sparkling wine and fruit basket upon arrival, Connoisseur Cabinet with Premium liquor in the room, and complimentary Wi-Fi.

Enjoy the large front patio with either your own private swimming pool or infinity pool and also the designated beach area with chaise lounges, private beach beds, and an ocean view palapa dining area.

To keep you pampered with Presidential treatment throughout your stay, your personalized butler will be able to arrange for you the following services: DVD console with available movie library at your Butler station, unpacking service upon request, preferred access to all the restaurants, *one candlelight dinner on the beach, *one couples 25 min massage at the Naay SPA (*min 4 nights stay).

Max Occupancy: 2 Adults
Room size: 657 Ft² / 61 Mt²

ONE BEDROOM PRESIDENTIAL SUITE – Located in the Palms Section

Spacious one-story suite, located on ground floor next to the Premium pool, features a separate living room with modern furnishings, a large granite top kitchen with refrigerator, microwave, oven and stove, a crystal dining table for 4 people, oversized bathroom with an indoor luxury Jacuzzi, indoor shower and an exclusive roofless outdoor shower. With a spectacular bedroom with King bed, a sitting room area, plasma screen TV with Cable TV and DVD player, iPod dock station, iron and Ironing board, ceiling fans, Air-conditioning, safety deposit box, telephone as well as a private swimming pool with personal chaise lounge chairs and beds on private patio. Offers elegant welcoming amenities such as cold bottle of sparkling wine and fruit basket, bathrobes and slippers, Premium pillow menu, Premium aromatherapy menu as well as the Premium Toiletry Amenities, DVD console with available movie library at your butler station, nightly turn down service, 24-hour room service with Premium Menu, daily seasonal fruit selection, complimentary Wi-Fi access, In suite Premium bar. In order to go beyond our romantic and elegance ambience the private butler service offer personal unpacking service upon request, preferred access to restaurants, as well as snorkeling Gear available upon request at Butler station, an *In suite dinner prepared exclusively for you by a resort chef, *couples 50 minute massage at our Naay SPA (*min 4 night stay) **1 manicure and 1 pedicure per person (*min 7 night stay).

Max Occupancy: 2 Adults.
Room size: 1030 Ft² / 95.69 Mt² & Terrace size: 223.89 Ft² / 20.80 Mt²

CONNOISSEUR BEACHFRONT VILLA – Located in the Infinity section

Essential and elegant interiors make these Presidential suites the ideal place to relax and to spend quality time with a loved one. Each suite offers different distribution and its original decor will amaze with its sophisticated details with a sumptuous and breathtaking panoramic view of the Caribbean.

Offering a true sense of luxury and space that boasts an impeccable design, the first floor features a large living area that overlooks the beach with comfortable couches, including a dining area, a gourmet kitchen, marble bar with premium National and International liquor, beer & wine. Enjoy a front patio with its own private swimming pool, designated beach area with chaise lounges and private beach beds.

The master bedroom, located on the second floor, is heavenly for those looking for the best; everything is focused to make our guests feel spoiled any time of the day. It features a king size bed placed next to a floor-to-ceiling window framing the horizon and lush palm trees, it has a spacious closet and a plasma screen. The bathroom has an oversized jacuzzi for two, walk in

shower for two, double marble sink, luxurious L'Occitane amenities and our famous outdoor shower "Aguas del Amor" to create the perfect harmony.

Max Occupancy: 2 Adults.
Room size: 958 Ft² / 89 Mt²

CHECK IN TIME: 3:00 pm
CHECK OUT TIME: 12:00 pm

*The resort is committed to provide a smoke-free environment. Our resort is not recommended for physically challenged guests.

GOURMET INCLUSIVE® EXPERIENCE RESTAURANTS & BARS

From sunrise to sunset, guests will enjoy a Gourmet Inclusive® Experience in all our 10 different restaurants and 11 bars with unique flavors and excellent service throughout their stay. All guests enjoy full access to hotel facilities of both sections*.

Dress Code:

To enhance our guests unique dining experience, please comply with our "casual-elegant" dress code in all gourmet restaurants.

Ladies: Capri pants, dresses, skirts, long pants, shoes, dress sandals.

Gentlemen: Long pants, collared shirts, dress sandals & casual shoes.

GOURMET INCLUSIVE ROOM SERVICE

Offers a new type of in-room dining experience available 24 hours a day. Guests can enjoy our a la carte menu delivered in gourmet baskets any time of the day within the comfort and convenience of their spacious suite, or even in their own private terrace or balcony.

RESTAURANTS & BARS LOCATED AT INFINITY SECTION

DRIFTWOOD GOURMET OCEAN FRONT RESTAURANT & BBQ CORNER

Underneath the main pool, with tropical decor, this restaurant offers a great menu with international fresh food selection.

Driftwood Beach BBQ: overlooking the ocean, with amazing view, this restaurant offers delicious grilled options.

BBQ corner: 11:30am – 5:00pm
Driftwood Restaurant: 12:00pm – 3:00pm

SEASIDE MARKET – World Cuisine

Guests can choose from a welcoming, lavish food display featuring cooking stations for breakfast. Preparations range from imaginative salads, mouthwatering main dishes, irresistible home-baked bread, and patisserie to satisfy every palate. This restaurant offers a journey through the world's different cuisines with an environment that reflects the passion of the chef. Located at main lobby

Breakfast: 7:00 am - 11:00 am.
Dinner: 5:30 pm - 10:00pm

MIA CASA – Contemporary Italian Cuisine

The resort's most romantic and intimate restaurant, Mia Casa offers couples and friends the ultimate dining experience. Enjoy indoor, air-conditioned dining in a typical Italian village decor. It serves all the Italian favorites, in an innovative and imaginative way. Located at main lobby

Dinner: 5:30 pm – 10:00 pm

KLAY TALAY – Oriental cuisine

Guests will instantly be wowed with an impressive variety of Asian cuisine completed with house specialties entirely unique to this part of the world. Here you will find passion for creative, fresh and unique tastes

produced by our chefs. Enjoy authentically created dishes and the latest culinary trends with a strong emphasis on the East. A selection of Japanese beers and Sake are always offered. Located at main lobby.
Dinner: 5:30 pm - 10:00 pm

DRIFTWOOD BAR

Enjoy of your favorite drink and the service of our poolside waiters. Located in the Driftwood BBQ Corner.
Open: 10:00am – 8:00 pm

KANALOA BAR – Cocktail bar & lounge

With a laid-back atmosphere, here guests can gaze out the window and view the sparkling stars on the Caribbean Sea while enjoying your favorite drink or cocktail.

Open: 8:00 pm to 2:00 am

SWIM-UP OCEAN FRONT BAR

Serving a wide array of virgin cocktails, fresh fruit infused water, ice-cold beers and full Gourmet Inclusive® premium bar. Located at the main pool in the Infinity section.

Open: 10:00 am - 6:00 pm

MEZCALITO – Lobby bar

Located at the main lobby, Mezcalito Bar honors Mezcal which is a traditional Mexican liquor. Mezcalito serves a wide variety of top shelf liquors, including Mezcal, as well as virgin cocktails. Guests will enjoy a lazy afternoon or after dinner drink while listening to soft tones of Mexican & Latin music. Located at main lobby.

Open: 03:00 pm to 11:00 pm

RESTAURANTS & BARS LOCATED AT PALMS SECTION

ARRECIFES - International Restaurant

International Cuisine served in an elegant air-conditioned atmosphere. With a great chef's menu, Arrecifes offers something for everyone. Sit down and enjoy a lavish food display with different cooking stations for the 3 meals with Gourmet preparations and a Mexican twist seasoned to perfection. Located next to the main pool at the Palms section.

Breakfast: 7:00 – 11:00 am
Lunch: 12:30 – 3:00pm
Dinner: 6:30 pm – 9:30 pm

CULINARIUM – Latin Fusion cuisine

Enjoy a perfect world of tastes, sights and smells to delight the senses from our extensive a la carte menu for breakfast, lunch or dinner; each preparation is full of flavor and creativity. Join us for pre-dinner drinks with our wide selection of shaken Margaritas. Be delighted with relaxing atmosphere and exquisite garden surroundings.

Breakfast: 7:00 am - 11:00 am
Lunch: 12:30 pm - 3:00 pm;
Dinner: 5:30 pm - 10:00 pm

LA CARRETA – Authentic Mexican Cuisine

This restaurant features a warm and intimate atmosphere with both contemporary and traditional cuisine, featuring great dining experience delivered to your table with Mexican hospitality by the friendly staff. Dishes include traditional seasonings and garden-fresh herbs and vegetables to provide healthy and delightful dishes, including ones grown in our hotel greenhouse at El Dorado Royale.

Dinner: 5:30 pm - 10:00 pm

GOURMET PUB – World cuisine

An array of creative dishes inspired from all over the world including Shepherd's pie, Fish & Chips, Beef Meatballs, Baked Rice Pudding, in fine quality presentations invite you to enjoy and share a wide selection of food in a wonderful rustic, relaxed



environment. This urban restaurant is an absolute can't miss!

Dinner: 5:30 pm - 10:00 pm

LA SANDWICHERIE- Bites & more

Located alongside the beautiful oceanfront, La Sandwicherie is a trendy open-air restaurant, shaded by palm trees. Our chefs' superb creations are simple, renowned and flavorful. Gourmet pizzas cooked in a wood-fired brick oven, a wide variety of delightful Angus burgers, appetizing Mexican "botanas" such as crispy burritos amongst others are just a few of the favorite options.

Continental breakfast: 06:00 – 7:00am,

International food display breakfast: 7:00am- 10:00am

Lunch: 11:00 am - 5:30pm

BEACH BARBECUE

Located in the middle of the beach offering a different theme of Gourmet delights every day such as Paella, hamburgers & hotdogs, chicken and shrimp skewers, and more. Guests can enjoy seated on the wooden picnic style benches whilst soaking up the Caribbean rays and receiving an impressive view of the ocean. A great variety of international cocktails and drinks are available.

Breakfast: 8:00 - 11:00 am

Lunch: 12:30 – 3:00pm

GUACAMAYAS BAR

Come enjoy cold Mexican beers, cheladas, exotic cocktails and aged Tequila while listening to tropical music under a traditional palapa and relaxing on a bar swing. Delight in our Healthy Corner offering smoothies, natural fresh juices and fresh fruits.

Open: 9:00 am - 2:00 am

COTORROS BAR

Enjoy the breeze of the ocean while sitting in the outdoor lounge and enjoying your favorite drink. Located next to the quiet pool, beside La Carreta Restaurant.

Open: 9:00am - 11:00 pm

ARRECIFES SWIM-UP BAR

Swim-up pool bar offering a wide variety of drinks. Located in the main pool.

Open: 10:00 am - 6:00 pm

COLIBRI SWIM-UP BAR

Swim-up pool bar offering a wide variety of cocktails and drinks. Located next to villa 35

Open: 10:00 am - 6:00 pm

GAVIOTAS SWIM-UP BAR AND LOUNGE

This swim up bar and relax area is located in the heart of the hotel where one can enjoy the sounds of the waterfall as well as singing birds.

Open: 10:00 am till 6:00 pm

LA CANTINA BAR

This tequila bar features an exclusive selection of 16 different homemade flavored tequilas, hand-shaken or frozen margaritas, creative Tequila cocktails and a variety of Tequila ranging from exceptional to extraordinary. In addition to this there is an impressive selection of specialty drinks, beer and wine readily available. Located inside La Carreta Restaurant.

Open: 5:30 pm to 10:00 pm

MAGARITAS BAR

This margaritas bar features a great selection of flavored margaritas and cocktails, located inside Culinarium restaurant.

Open: 5:30 pm to 10:00 pm

PICADILLY CIRCUS – Theatre

Located beside our premium building Picadilly Circus offers excellent quality entertainment featuring shows

with beverage services from our theater bar, we are ready to say... Show time!

GOURMET INCLUSIVE® EXPERIENCE PACKAGE FEATURES

The Gourmet Inclusive® vacation begins in the moment a guest step in the stylish reception area, greeted with a glass of sparkling wine and a cool towel, will be pampered with gourmet services and amenities such as beach waiters, concierge service, daily turn down service and 24 hours room service, premium beverages and gourmet cuisine. Our trademark Gourmet Inclusive® service offers unique and relaxing experiences.

- Accommodations as selected.
- Welcome glass of sparkling wine.
- All gourmet meals and specialty bites.
- Unlimited local and selection of international premium brands, Alcoholic and non-alcoholic beverages.
- Wireless internet
- Once daily restocked minibar with soft drinks, water, snacks and beers.
- Daily and nightly activity program with live music and night entertainment.
- Turndown service (upon request)
- National and international free calls.
- Use of in-room safety deposit box.
- Non-motorized water sports: kayak and snorkeling gear.
- Beach towel service.
- Bathrobes and slippers
- Scuba clinics in the pool.
- A hard surface tennis court (not lit). Rackets and balls provided free of charge at the front desk.
- Fitness center.
- Sauna and steam bath at our Naay Spa.
- Activities: beach volleyball, aquaerobics, salsa lessons, yoga/stretching sessions
- Valet parking

OTHER FACILITIES AND SERVICES (NOT INCLUDED IN THE PACKAGE)

- Naay SPA facilities and services.
- Scuba diving trips, certificates, rental equipment and deep-sea fishing.
- Candlelight dinner from 6:30 pm to 9:00 pm.
- Fresh Lobster.
- International wine selection from our cellar.
- Gift Shop & Logo Shop
- Car rental.
- Tours desk.
- Laundry service.
- Money Exchange.
- Medical attention 24 hours
- Special Wedding, Honeymoon and Anniversary packages.
- Over 50 different Jackson Family Wine labels.
- Starbucks® coffee shop.

NÁAY SPA

Inspired by Mayan and worldwide traditions, philosophies, and modern techniques. As guests enter Náay Spa, they will be captivated by the luxurious atmosphere and space, catering to their senses, feeling a synergy between the elements water, earth, air and fire whispering tranquility, elegance and Zen simplicity.

The Náay Spa has created a selection of treatments that restore one's inner, natural state of balance.

Temazcal: This ancient Mexican traditional steam bath symbolizes Mother Earth and the power of the elements of water, fire, air and earth uniting to purify the body, mind and spirit in one of the most ancient rituals on earth.

Massages: Relaxing and anti-stress, Swedish, sports, reflexology, shiatsu and Beachfront Sky Massages.

Facials: Deep cleansing, moisturizing, nourishing, revitalizing and oxygenating.

Special body treatments: Exfoliating body scrub, milk bath, thermal mud massage, Royale deluxe.

Beauty salon: Manicure, pedicure, braiding.

WEDDINGS

El Dorado Seaside Suites features many beautiful wedding locations in front of the beach. Our onsite wedding coordinator is fully equipped to take the challenges of planning a wedding celebration and turn them into the joyous occasion that it should be. Our distinguished service was created to enhance the experience allowing the bride, groom, family and friends to have not just a day celebration but a lifetime of memories.

All Information contained in this document is subject to change without prior notice